Helen Keller International

JOB ANNOUNCEMENT

Deputy Country Director, Niger
(Niamey, Niger)

Helen Keller International (HKI), co-founded in 1915 by our namesake, is committed to saving and improving the sight and lives of the world’s vulnerable by combating the causes and consequences of blindness, poor health, and malnutrition. We envision a world where no one suffers from malnutrition, disease, preventable vision loss, or blindness. HKI is well known and respected in the global health and development sectors for our expertise in translating science and research into innovative, effective programs. Our programs empower millions of people to achieve their potential through the delivery of preventative and curative solutions in eye health, nutrition, and neglected tropical diseases. Headquartered in New York City, Helen Keller International works in 19 countries across Africa and Asia, as well as in the United States.

We are seeking a Deputy Country Director to join our growing country program in Niger.

Country Program Overview
HKI began working in Niger in 1987, and Niger has been HKI’s flagship program in vitamin A supplementation, significantly reducing vitamin A deficiency and child mortality. Currently, HKI assists the Government of Niger to improve health and nutrition practices and the control of neglected tropical diseases (NTDs). HKI works with other key stakeholders including diverse government agencies, local and international non-governmental organizations and communities. HKI is working nationwide with about 50 staff and an annual operating budget of approximately $3.2 million. HKI’s program in Niger is funded by various donors, including the U.S. Agency for International Development, the Hilton Foundation and the Bill & Melinda Gates Foundation.

Functional Relationships
The Deputy CD reports directly to the Country Director (CD) and serves on the Country Management Team (CMT). The position directly supervises a team of professional level staff, works closely with colleagues at all levels of HKI’s global management structure and may be called upon to participate in global working groups and/or steering committees.

HKI’s programs require close relations with governments, partner universities and NGOs, private industry, donors, and UN agencies and the Deputy will represent HKI at relevant external meetings.

HKI has a matrixed reporting structure that respects both the line management and authority within country office and global management hierarchies; and the accountability and oversight duties of the many subject matter experts that support our country offices. Regular communication and a spirit of team work among colleagues, both hierarchically and laterally are essential to make this structure thrive.
Scope of the Position
The Deputy Country Director supports the efficient realization of program objectives and activities by implementing sound management practices for optimal performance in all areas of financial and grants management, risk management, safety and security, office management, information technology, and human resource management in compliance with HKI and donor policies. This may include leading the screening of sub-grantees, development of sub-grant agreements, and monitoring of their financial performance.

The Deputy supports the CD to develop country office strategies and goals and backs up the CD in overall supervision of the country office. S/he supports efforts to ensure all aspects of finance and administration are fully integrated with the work of program teams to fulfill the HKI mission and the objectives established in grants. The Deputy CD contributes to securing funding for project activities in Niger as well as to organization-wide efforts to optimize systems and procedures.

The position is based in Niamey with periodic travel to field sites, as well as international travel for meetings and training.

Specific Responsibilities

Project Development
• Work closely with the CD to identify funding opportunities that support the country program objectives.
• Participate in operational and strategic planning with the country management team; support the development of the Annual Program Plan, including ensuring this is in alignment with HKI’s strategic plan, and budget.
• Contribute to project design and proposal development processes in close collaboration with the CD and the Business Development unit.

Program Oversight
• Oversee the design and implementation of effective work plans that allow for timely and ongoing review of all key outputs of the programs.
• Ensure that project implementation is in accordance with HKI established plans, policies and procedures and HKI core values.
• Facilitate the integration with other projects and activities within HKI as well as with other partners and government entities.
• Work with staff and partners to ensure strong M&E systems are in place for the development of regular project monitoring systems, the agency’s shared indicator system, as well as for special studies and project evaluations, including baseline, mid-term and end-of-project.
• Oversee research and special studies design and implementation with project staff and ensure dissemination of information with a focus on publications of major findings.
• Conduct field-level monitoring for quality insurance; providing timely and constructive feedback and support to HKI and partner project staff; identify and seek necessary technical support for programs as required.
• Work with project and/or finance staff to ensure:
  o Sound planning, implementation and evaluation of programs and operations;
  o High-quality financial planning, management, reporting and auditing of programs, including thorough budget oversight;
• Compliance with HKI standards, policies and procedures, and processes across the portfolio, including performance management; and
• Compliance with donor requirements, including timely and accurate reporting of results and expenditures, and required interim and final reports.
• Work closely with the CD to address all issues raised by HKI staff, donors or respective line ministries regarding program implementation.

Team and Performance Management
• Mentor, supervise and evaluate project coordinators for assigned project portfolio and contribute to an atmosphere conducive to professional growth and development.
• Coordinate and develop terms of reference and supervise consultants and other technical support resources needed for program-related activities.
• Cultivate an atmosphere conducive to sharing of lessons-learned and to mutual learning among HKI staff and among partners.
• Consult with and guide staff to achieve goals and ensure accountability to beneficiaries, partners, colleagues and donors by providing ongoing feedback in a context of mutual respect.
• Provide guidance to program coordinators in supervising their project teams to implement high quality programs on time and on budget as outlined above.

External Representation / Coordination with partners
• Work with project staff to ensure partners are knowledgeable of HKI’s technical and financial policies and procedures, and donor compliance requirements.
• Ensure that project staff have the skills and tools necessary to build partner capacity.
• Collaborate with respective line ministries and other organizations’ technical staff working in the sectors of interest to HKI to build partnerships.
• Ensure that HKI programs are recognized/promoted and implemented in accordance with national agendas.
• Participate in meetings and seminars within HKI, nationally, and internationally as requested by CD.

Financial and Administrative
• Support and back up the Finance & Administrative duties of the CD including but not limited to:
  o Working with Global Management to manage the development and implementation of annual country budgets;
  o Ensuring timely submission of financial reports within the guidelines established by the Accounting and Grants & Contracts units of the Finance Department;
  o Authorizing expenditures for grant or contract allocations and ensuring compliance with procedures required by grant or contract agreements;
  o Hiring and managing personnel in compliance with HKI policies and leading initiatives to develop staff capacity; and
  o Managing the safety and security of staff and responding promptly to emergent issues.

Qualifications
• Masters’ degree or equivalent in development, public health, program management, international development or other relevant field, plus minimum seven years working in
project management for an international organization in the area of public health, or equivalent combination of education and experience.

- Excellent interpersonal skills, including an ability to effectively lead a team, communicate a vision, make timely and transparent decisions, and manage conflict.
- Excellent oral and written English and French language skills, including the ability to synthesize complex technical and programmatic issues.
- An ability to work in challenging and changing environments.
- Demonstrated ability to develop budgets, monitor financial status and manage administrative and financial activities of complex programs.
- Substantial experience with a variety of donors including USAID, Canada, European Commission and UNICEF an advantage.
- Demonstrated ability in project design and proposal writing.
- Experience with monitoring and evaluation tools and systems.
- Proven track record with institutional strengthening and partnership building.
- Excellent interpersonal skills and ability to exercise diplomacy and tact as demonstrated in previous roles that required communication with a broad and diverse set of partners.
- Computer literate and proficient; including knowledge of data management and analysis.
- Demonstrable respect for all persons regardless of religion, ethnicity, class or gender.
- Willingness to travel within the country to project sites.

The initial contract is for two years with the possibility of renewal.

To Apply
Qualified candidates should submit a cover letter and resume to HKI.Recruitment@hki.org noting the job title in the subject line. Applications will be accepted until the position is filled.

In the spirit of our namesake, Helen Keller International is dedicated to building an inclusive workforce where diversity is fully valued. Nigerien nationals are strongly encouraged to apply.

We are an Equal Opportunity Employer where all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national origin, age, sexual orientation, gender identity, genetic information, disability, or protected veteran status.

We are committed to providing reasonable accommodation to individuals with disabilities. If you are a qualified individual with a disability and need to request an accommodation during the application or interview process, please contact us at the email above or at:

Tel: 646-356-1789; Fax: (212) 532-6014